



# VELOCITY DIGITAL PART II

## Consumer quick reference guide

Not FDIC/NCUA Insured	Not Bank or Credit Union Guaranteed	Not a Deposit
Not Insured By Any Federal Government Agency		May Lose Value

Protective refers to Protective Life Insurance Company and Protective Life and Annuity Insurance Company.



## Welcome to digital Part II

**Answering medical-related questions is more convenient than ever.**

An important part of your life insurance application involves answering questions related to your health, medical history, and may also include the need for confidential information.

## What is digital Part II?

To process your application for life insurance, a completed Protective Interview is required. If you prefer not to complete this interview over the phone with our TeleLife® team, our digital Part II is available for you 24/7 to answer questions safely and securely online. No appointment is needed.

### What are medical and risk-related questions?

- Name, address and phone number of your doctor(s) and hospital(s).
- Current treatment you receive by any doctor or hospital, including your medications, dosages and reasons.
- Reasons for past treatment, with date(s).
- Questions related to lifestyle, foreign travel, hazardous sports, etc.
- Additional tests you have been advised to take and elective exam(s) or procedure(s) that have been scheduled.

### How it works

- Receive a link to register via email and answer medical-related questions online.
- In the next five days, complete the online questions at a time of your convenience, submit, and e-sign your application.
- If an exam is required, our exam office will contact you to schedule shortly after the application has been completed and signed.
- At any point in the process, you may choose to opt out of the online process and contact our Telelife team to help complete the application.

## Velocity's digital Part II



### Simple

Register at [MyAccount.Protective.com](https://MyAccount.Protective.com)



### Easy

Answer medical-related questions online



### More convenient

On your time



**For assistance with digital Part II, connect with your financial professional or contact our TeleLife team:** 888-800-6608, option 1 | Email: [telife@protective.com](mailto:telife@protective.com)

**Hours of operation:** M-F 7 a.m.-8 p.m. CT | Sat. 9 a.m.-2 p.m. CT



## We're Protective

Protective provides protection that fits your life, because we believe everyone deserves a sense of security and protection. We've been protecting people for over 110 years, delivering on our promises and pushing to do more for more people.

**Because we're all protectors.**

## protective.com

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