Protective

Your application journey

An important part of your life insurance application involves answering questions related to your health, medical history, and may also include the need for confidential information. Here's what that journey looks like:

Complete application
Meet with your agent to complete the pre-application.

Initial communication
You receive an email and text with a link to register your MyAccount and next steps to complete your interview.

Create account
You create an account that will be used for the life of the policy for which you are applying.

Sign in to account
Once you sign in, you will be given the option to select "Complete my Interview" or "Track my application."

Review honesty and electronic statement
You must acknowledge the honesty statement and agree to doing business electronically.

Complete HIPAA
You complete the HIPAA ceremony.

Once HIPAA is complete, it will no longer be accessible.

Review, edit, and complete part 1 information
You review pre-populated information submitted on the pre-application and complete any missing fields highlighted in red.

Complete medical questions
You complete questions related to your health and lifestyle.

Review and finalize interview
You review and confirm your answers.

Once confirmed, no changes can be made to the application until after signatures are finalized.

Exam requirement notification
You will be notified if an exam is required based on your interview.

Complete interview
Sign your application packet via Adobe electronic signatures.

Schedule exam
If exam is required, you will receive a phone call from an Exam Vendor to schedule your appointment.

For assistance, connect with your financial professional or contact our TeleLife team:
888-800-6608, option 1 | email: telelife@protective.com.

Hours of operation: M-F 7 a.m.- p.m. CT | Sat. 9 a.m.-2 p.m. CT

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